

OPERATOR 'S DECLARATION

KromWood s.r.o. with its registered office at Veterná 5 Krompachy, 05342, registration number: 47961651 declares, as the operator of the website of luxury brand Natalis - Emozioni d'Arte: <https://natalis-luxus.com/>, that it has taken appropriate technical and organizational measures to ensure the protection of the rights of the persons concerned, declaring the lawful processing of personal data. The operator has also put in place a transparent system for recording security incidents and any questions from the data subject as well as others.

The person concerned can also find out individual information by phone at: **+421 915 507 299**, email: info@natalis-luxus.com, or directly on the operator's website:

<https://natalis-luxus.com/storage/app/media/Pravne%20dokumenty/EN/dataprotection.pdf>.

We treat your personal data professionally and sensitively.

- In no case do we provide them to third parties (except to the extent stated in point 2).
- Personal data is stored in a secure database with the need for authorized access.
- Through the website, we process only the data from you that you arbitrarily provide us through [the contact form](#), which is established in accordance with Art. 6 par. 1 letter f) Regulations of GDPR - legitimate interest in order to respond to the request / suggestion submitted by you or a question regarding the supplied products / services, as well as in accordance with Art. 6 par. 1 letter b) GDPR regulations, in order to prepare a price offer.
- Your data is encrypted on the way to our server so that no one can decrypt it along the way.
- All employees KromWood s.r.o., who come into contact with your personal data, have been properly instructed in the correct and sensitive handling of it.
- You can ask us at any time to delete your post or all posts from your email account.

Detailed information on the processing and protection of personal data Pursuant to Regulation (EC) No 2016/679 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46 / EC (General Data Protection Regulation) and Act of the Slovak Republic no. 18/2018 Coll. on Personal Data Protection and on Amendments to Certain Acts (hereinafter referred to as the "Personal Data Protection Act").

1. Website operator: <https://natalis-luxus.com/>**Company name: KromWood s.r.o.****Head Office: Veterná 5 Krompachy, 05342****IČO: 47961651****DIČ: 2024163372**

We process your data for our own purposes as an Operator. This means that we determine the purposes for which we collect your personal data, determine the means of processing and are responsible for their proper execution.

2. A list of our intermediaries who also process your personal data

When using the contact form, your data is also processed by another entity that helps us with the operation, modification of the website and the provision of the web portal. The entity listed below is in the role of an intermediary with whom we have signed a contract in accordance with Art. 28 par. 3 GDPR Regulations.

Service name	Type of service	Intermediary
JFox Media	Technology and cloud services provider	Petra Lišková – JFox Media, Narcisová 2229/6, 040 11 Košice – Západ, Slovakia
Slovenská pošta	Postal delivery service provider	Slovenská pošta a.s. Partizánska cesta 9, 975 99 Banská Bystrica1, Slovakia
Zuzana Semková EDAMS	Accounting service provider	Zuzana Semková EDAMS, Lorencova 21, 053 42 Krompachy, Slovakia
CardPay	Online payment system	TatraBanka a.s., Hodžovo námestie 3, 811 06 Bratislava, Slovakia
PayPal	Online payment system	PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 , Boulevard Royal, L-2449, Luxembourg

Service name	Type of service	Intermediary
Mailchimp	Online marketing system	The Rocket Science Group, LLC 675 Ponce de Leon Ave NE Suite 5000 , Atlanta, GA 30308 USA

3. Purpose of personal data processing

- Answering questions / suggestions submitted by you via the contact form

4. List of personal data processed

- Contact information
 - Name and surname - for the purpose of identification of the person concerned
 - Telephone number - for the purpose of verifying relevance or equipment requirements
 - E-mail address - for response to the request

5. Disclosure of data

Our company does not disclose the data obtained in any way.

6. The time of processing and storage of your personal data

We process and store your personal data mainly for the period of processing your request / complaint, but for a maximum of 24 months. After this time, your personal data will be deleted.

7. Rights and obligations of the person concerned

- The customer undertakes that if he provides personal data of a third party as data for delivery (name, surname, telephone number), he does so only with his consent and the affected person is acquainted with the procedures, rights and obligations that are listed on this site.
- As our client and affected person, you have the right to decide on the handling of your personal data to the specified extent. You can exercise the rights below:
 - In person at each contact point - Through our customer line: +421915507299;
 - In writing at the Operator's address: Veterná 836/5, 053 42 Krompachy, IČO: 47961651

We will try to respond to you as soon as possible, but we will always reply to you within 30 days of receiving your request. Applicable legislation and the GDPR Regulation, resp. The law provides you with in particular:

Right of access - You have the right to request confirmation from us whether your personal data is being processed and, if so, to obtain a copy of this data and the additional information resulting from Art. 15 Regulations, resp. § 21 of the Act. If we collect a large amount of data about you, we may require you to specify your request for the range of specific data we process about you.

Right of correction - In order for us to constantly process only current personal data about you, we need you to notify us of the change as soon as possible. In the event that we process incorrect data about you, you have the right to request their correction.

Right of cancellation - If the conditions of Article 14 of the Regulation, resp. § 23 of the Act, you may request the deletion of your personal data. You can therefore request deletion, for example, if you have revoked your consent to the processing of personal data and there is no other legal basis for the processing, or if we process your personal data illegally or the purpose for which we processed your personal data and does not process compatible purpose. However, we will not delete your data if it is necessary to prove, assert or defend legal claims.

Right to restrict processing - If the conditions of Article 18 of the Regulation, resp. § 24 of the Act, you may require us to limit the processing of your personal data. Therefore, you can request a restriction, for example, when you object to the accuracy of the data being processed or when the processing is illegal and you do not want us to delete the data, but you need the processing to be restricted while you exercise your rights. We continue to process your data if there are grounds for proving, asserting or defending legal claims.

Right of portability - If the processing is based on your consent or performed for the purpose of fulfilling a contract concluded with you and at the same time performed by automated means, you have the right to receive your personal data from us in a commonly used machine-readable format. If you are interested and it is technically possible, we will transfer your personal data directly to another operator. This right shall not be applicable to processing carried out for the purpose of carrying out a task carried out in the public interest or in the exercise of official authority.

Right to object to the processing - If we process your personal data for the performance of a task carried out in the public interest or in the exercise of public authority entrusted to us, or if the processing is performed on the basis of our legitimate or third party interests, you have the right to object to such processing.

Based on your objection, we will restrict the processing of personal data and we will not continue to process personal data and we will delete your personal data unless we demonstrate compelling legitimate reasons for processing that outweigh your interests, rights and freedoms or grounds for proving, asserting or defending legal claims. You have the right at any time to object to the processing of personal data for direct marketing purposes, including profiling, to the extent that it relates to such direct marketing. After objecting, we will no longer process your personal data for this purpose.

The right to file a complaint - If you believe that the processing of your personal data is in conflict with the Regulation, resp. By law, you have the right to lodge a complaint with one of the competent supervisory authorities, in particular in the Member State of your habitual residence, the place of employment or the place of the alleged infringement. For the territory of the Slovak Republic, the supervisory body is the Office for Personal Data Protection, with its registered office at: Hraničná 4826/12, 820 07 Bratislava, Slovak Republic, web: www.dataprotection.gov.sk, tel.: +421 / 2/3231 3220.

Right to withdraw consent - If the processing of your personal data is based on consent, you have the right to withdraw this consent at any time. Withdrawal of consent does not affect the processing already performed. If at any time you later decide that you are interested in receiving sales and marketing offers about our products and services from us again, you can give your revoked consent (or submitted objection) at any time, by any of the above forms of contact.